



VIDEO TRANSCRIPT: HouseCalls Provider Explainer Video
APPROXIMATE TIME: 30-60 seconds

Care providers have a lot on their plates with little time.

But that's where HouseCalls comes in to help with a yearly health and wellness visit that happens in the privacy of the member's home.

HouseCalls offer annual in-home assessments to eligible members of UnitedHealthcare Medicare Advantage plans, at no cost to the member.

Here's how it works.

An advanced practice clinician, or APC, visits a patient in their home for 45 to 60 minutes. During each visit, the APC educates the patient on their health, offers recommendations and uncovers gaps and care opportunities between provider visits.

APCs also focus on social determinants of health like safety hazards in the home, transportation, nutrition, social support and financial instability. And they connect members with local resources and additional plan benefits, such as pharmacists, care managers and social workers.

All APCs have board certification, education and training to support patients at home. Plus, over half of APCs have three-plus years' tenure and/or experience.

HouseCalls can help patients understand a provider's instructions and encourage follow-up visits with their doctor. Just like you, we believe in creating better avenues for better patient care.

Recommend HouseCalls to your patients today! Learn more at uhhousecalls.com.