



## 2024 Medicare Advantage Primary Care Physician Incentive program

The Medicare Advantage Primary Care Physician Incentive (MA-PCPi) program rewards you for helping UnitedHealthcare® Medicare Advantage members get the quality care they need to live healthier lives.

When you participate in the program, you can earn quarterly and annual bonuses for addressing care opportunities for these members. The bonus opportunities are established each year. They're based on our review of feedback from health care professionals like you, and on prioritization of Star measures by the Centers for Medicare & Medicaid Services (CMS).

### 2024 incentive opportunities



#### Quality Care Bonus Opportunities

Get rewarded when you see Medicare Advantage members for annual care visits. Earn additional Quality Care Bonuses when you address open care opportunities.

**A new Q4 earning opportunity is available.**

[Learn more](#)



#### Achievement Bonus Opportunity

Earn a bonus when you achieve an Average Star Rating of 3.75 or higher.

[Get the details](#)



#### Improvement Bonuses

Earn a reward when you improve your yearly Average Star Rating. And, get rewarded when you increase your year-end 2024 ACV completion percentage over your year-end 2023 ACV completion percentage.

[Find out more](#)

## Eligibility

We invite eligible primary care physicians to enroll in the program annually. Your invitation to participate is sent by mail and outlines the current year’s bonus opportunities and criteria.

## Track your progress

You can use Practice Assist to monitor your progress toward these incentive opportunities. It’s available on the UnitedHealthcare Provider Portal in the Clinical & Pharmacy section. To access the portal, click Sign In in the upper right corner of this page, then log in with your One Healthcare ID and password. If you don’t have an ID and password, you can [register](#) for one.

[Practice Assist training](#)

## Payout dates

Quarterly bonus opportunities	
Dates of service	Payment date
Jan. 1-March 31	June 30, 2024
April 1-June 30	Sept. 30, 2024
July 1-Sept. 30	Dec. 31, 2024
Oct. 1-Dec. 31	May 31, 2025
To help ensure the provider is reimbursed as outlined, UnitedHealthcare will review the provider's claims and data submissions for the previous quarter(s) and make additional payments, if applicable.	

Annual bonus opportunity	
Dates of service	Payment date
Jan. 1-Dec. 31, 2024	May 31, 2025

## Tips for success

- Prioritize which members should come in for a visit using the [Patient Care Opportunity Report](#) (PCOR) or Practice Assist
  - PCOR shows which members are due for preventive care, including screenings, annual care visits or other exams. Review the [self-paced training](#) for more details and instructions.
- Reach out to encourage patients to come in for a visit. During their visit, schedule the patient's next appointment at the end.
- Ask patients to provide information about their current specialists, prescription medications and exercise level prior to their visit
- Complete a health risk assessment (HRA) during annual wellness visits
  - HRAs help identify barriers to health care such as Social Drivers of Health (SDoH) that include housing, transportation, food insecurity, family circumstances and social support
  - Document all SDoH ICD-10 Z codes
    - To access the [Social drivers of health Z-code provider guide](#), visit our [Social Drivers of Health](#) page

## Resources

- [Medical Condition Assessment Incentive Program](#)
- [Terms and Conditions](#)

## Questions

If you have questions, please contact your UnitedHealthcare network account representative or practice performance manager. For additional support, visit our [Contact us](#) page.

# Quality Care Bonus Opportunities

In 2024, your practice can earn quarterly and annual Quality Care bonuses when you address open care opportunities for your UnitedHealthcare® Medicare Advantage members.

**A new 4th quarter earning opportunity is available. See the bolded measures in the following tables.**

2024 HEDIS® Star Rating ID	Quality Care measure	Payment eligibility*	Eligible payment per Quality Care measure closure
C08	Osteoporosis Management in Women Who Had a Fracture (OMW)	Quarterly	\$50
C11	Controlling High Blood Pressure (CBP)	Annual	\$10
C14	Transitions of Care TRCMRP – Medication Reconciliation Post-Discharge	Quarterly	\$25
C16	Statin Therapy for Patients With Cardiovascular Disease (SPC)	Quarterly	\$20
DMC22	Kidney Health Evaluation for Patients with Diabetes (KED)	Quarterly	\$20
D12	Statin Use in Persons with Diabetes (SUPD)	Quarterly	\$20
N/A	Quarter 1 and 2 High Priority Member Annual Care Visit (High Priority ACV) between Jan. 1–April 30	Quarterly	\$200
<b>N/A</b>	<b>Quarter 4 High Priority Member Annual Care Visit (High Priority ACV) between Oct. 1–Dec. 31</b>	<b>Quarterly</b>	<b>\$150</b>
N/A	Annual Care Visit (ACV)	Quarterly	\$25
N/A	Extended Day Prescription – MAD	Quarterly	\$25
N/A	Extended Day Prescription – MAH	Quarterly	\$25
N/A	Extended Day Prescription – MAC	Quarterly	\$25

\*We'll review claims and data submissions for the previous quarter(s) and make additional payments, if applicable.



## Q4 High Priority Quality Care Bonus

In addition to the ACV opportunities listed above, your practice can earn additional bonuses for completing any of the following quality care measure opportunities for members flagged as Quarter 4 – High Priority. If earned, we’ll pay these bonuses in addition to the Quality Care bonus.

2024 HEDIS® Star Rating ID	Quality Care measure	Payment eligibility	Eligible payment per Quality Care measure closure
C08	Osteoporosis Management in Women Who Had a Fracture (OMW)	Paid with final Q4 payment	\$100.00
C11	Controlling High Blood Pressure (CBP)		
C14	Transitions of Care TRCMRP – Medication Reconciliation Post-Discharge		
C16	Statin Therapy for Patients With Cardiovascular Disease (SPC)		
DMC22	Kidney Health Evaluation for Patients With Diabetes (KED)		
D12	Statin Use in Persons With Diabetes (SUPD)		
C01	Breast Cancer Screening (BCS-E)		
C10	Glycemic Status Assessment for Patients With Diabetes (GSD)		
C02	Colorectal Cancer Screening (COL-E)		
C09	Eye Exam for Patients With Diabetes (EED)		

# Achievement Bonus Opportunity

Your practice can earn an annual bonus when you achieve an Average Star Rating of 3.75 or higher.

## Payment structure

MA-PCPi Average Star Rating	Payment amount*
4.75 and above	\$120 per member per year (PMPY)
4.50 - 4.74	\$65 PMPY
4.00 - 4.49	\$50 PMPY
3.75 - 3.99	\$30 PMPY
3.74 and below	\$0

## How we determine your Star Rating

1. First, we determine the percentage of your patients who meet the criteria across 11 program measures (see chart for details)
2. Next, we determine which Star Rating the percentage corresponds to for each measure
3. We look at the weight for each program measure, which reflects its relative importance
4. Each measure is given a quality rating based on the measure's weight and calculated Star Rating
5. Your Average Star Rating is calculated by adding the weighted quality ratings and dividing the sum by the total number of weights. The total number of weights is 21 if all 11 measures are included.

## 11 measures tracked in 2024

2024 Star Rating ID	Measure	MA-PCPI weight	Measure thresholds				
			1-Star	2-Star	3-Star	4-Star	5-Star
C01	Breast Cancer Screening (BCS-E)	1	<52%	52%	64%	72%	81%
C02	Colorectal Cancer Screening (COL-E)	1	<56%	56%	66%	74%	82%
C09	Eye Exam For Patients with Diabetes (EED)	1	<50%	50%	65%	74%	83%
C10	Glycemic Status Assessment for Patients with Diabetes (GSD)	3	<56%	56%	71%	81%	89%
D08	Medication Adherence for Diabetes Medications (MAD)	3	<81%	81%	85%	88%	92%
D09	Medication Adherence for Hypertension (RAS Antagonists) (MAH)	3	<82%	82%	86%	89%	91%
D10	Medication Adherence for Cholesterol (MAC)	3	<81%	81%	86%	89%	92%
D12	Statin Use in Persons with Diabetes (SUPD)	1	<80%	80%	84%	87%	90%
C16	Statin Therapy for Patients with Cardiovascular Disease (SPC)	1	<80%	80%	85%	88%	92%
<b>Patient experience performance percentages</b>							
N/A	Getting needed care	2	N/A	<90%	90%	93%	96%
N/A	Care coordination	2	N/A	<87%	87%	90%	93%

## Example bonus calculation

2024 Star Rating ID	Measure	Measure performance percentage	Quality rating	MA-PCPi weight	MA-PCPi weighted quality rating
C01	Breast Cancer Screening (BCS-E)	72%	4	1	4
C02	Colorectal Cancer Screening (COL-E)	84%	5	1	5
C09	Eye Exam For Patients With Diabetes (EED)	77%	4	1	4
C10	Glycemic Status Assessment for Patients With Diabetes (GSD)	75%	3	3	9
D08	Medication Adherence for Diabetes Medications (MAD)	91%	4	3	12
D09	Medication Adherence for Hypertension (RAS Antagonists) (MAH)	86%	3	3	9
D10	Medication Adherence for Cholesterol (MAC)	89%	4	3	12
D12	Statin Use in Persons With Diabetes (SUPD)	90%	5	1	5
C16	Statin Therapy for Patients With Cardiovascular Disease (SPC)	88%	4	1	4
NA	Getting needed care	96%	5	2	10
NA	Care coordination	90%	4	2	8
			<b>Total</b>	<b>21</b>	<b>82</b>

In this example, the Average Star Rating for the 2024 program year would be 3.90.

\*The patient experience measures are UnitedHealthcare measures. The weight and Star performance thresholds for these measures are determined by UnitedHealthcare.



# Improvement Bonuses

## Average Star Rating Improvement Bonus

This annual opportunity measures how much you moved the needle from last year's results. Even if you didn't meet the 3.75 minimum requirement needed to earn the Average Star Rating Bonus, you can earn a bonus for improved performance when you increase your 2024 Average Star Rating from your 2023 Average Star Rating by at least 1.00 Star Rating.

You'll receive whichever payment is greater – either the Average Star Rating or the Average Star Rating Improvement.

## Payment structure for the Average Star Rating Improvement Bonus

MA-PCPi Average Star Rating increase	Payment amount
At least 1.00	\$50 per member per year (PMPY)

## Example calculation for the Average Star Rating Improvement Bonus

2024 Star Rating ID	Measure	Measure performance percentage	Quality rating	MA-PCPi weight	MA-PCPi weighted quality rating
C01	Breast Cancer Screening (BCS-E)	72%	4	1	4
C02	Colorectal Cancer Screening (COL-E)	84%	5	1	5
C09	Eye Exam For Patients with Diabetes (EED)	77%	4	1	4
C10	Glycemic Status Assessment for Patients With Diabetes (GSD)	72%	3	3	9
D08	Medication Adherence for Diabetes Medications (MAD)	89%	4	3	12
D09	Medication Adherence for Hypertension (RAS Antagonists) (MAH)	86%	3	3	9
D10	Medication Adherence for Cholesterol (MAC)	89%	4	3	12
D12	Statin Use in Persons with Diabetes (SUPD)	90%	5	1	5
C16	Statin Therapy for Patients with Cardiovascular Disease (SPC)	88%	4	1	4
N/A	Getting needed care	90%	3	2	6
N/A	Care coordination	88%	3	2	6
			<b>Total</b>	<b>21</b>	<b>76</b>

In this example, the Average Star Rating for the 2024 program year would be 3.62.

### How to read the example

- The measure performance column shows the percentage of your patients who meet the numerator criteria for each measure (the patient experience measures are an exception). The percentage determines the measure’s quality rating.
- Each quality rating is multiplied by its MA-PCPi weight to determine the weighted quality rating
- The sum of the weighted quality rating is 76. By dividing that total by the total sum of weights (21), the practice's Average Star Rating is 3.62.
- The provider had a previous year Average Star Rating of 2.61
- The difference between the current Average Star Rating and the previous Average Star Rating is 1.01
- In this example, the practice would earn an improvement bonus of \$50 PMPY

## Annual Care Visit Improvement Bonus

Your practice can earn an Annual Care Visit Improvement Bonus when you increase your 2024 ACV completion percentage compared to your 2023 ACV completion percentage.

You’ll receive whichever payment is greater – either increasing your 2024 ACV completion percentage compared to your 2023 ACV completion percentage by 10 percentage points or more, or reaching a completion percentage of at least 90%.

<b>Annual Care Visit (ACV) improvement threshold</b>	<b>Payment for Annual Care Visit (ACV) improvement (per completed ACV for a MA-PCPi Customer as noted in the final reporting)</b>
Improvement of 10–19.9 percentage points	\$100
Improvement of 20 percentage points or greater	\$150
Completion of 90% or greater	\$100