

UnitedHealthcare Benefits of Texas, Inc.
UnitedHealthcare of Oklahoma, Inc.
UnitedHealthcare of Oregon, Inc.
UnitedHealthcare of Washington, Inc.

UnitedHealthcare® West Benefit Interpretation Policy

Pain Management

Policy	/ Num	ber:	BIP.	126.J
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Effective Date: November 1, 2023

Instructions for Use

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Related Benefit Interpretation Policies

- Biofeedback
- Complementary and Alternative Medicine
- Hospice
- Rehabilitation Services Physical, Occupational, and Speech Therapy

Related Medical Management Guidelines

- Ablative Treatment for Spinal Pain
- <u>Discogenic Pain Treatment</u>
- Epidural Steroid Injections for Spinal Pain
- Facet Joint and Medical Branch Block Injections for Spinal Pain

Federal/State Mandated Regulations

None

State Market Plan Enhancements

None

Covered Benefits

Important Note: Covered benefits are listed in *Federal/State Mandated Regulations*, *State Market Plan Enhancements*, and *Covered Benefits* sections. Always refer to the *Federal/State Mandated Regulations* and *State Market Plan Enhancements* sections for additional covered services/benefits not listed in this section.

Pain management for long term and sudden pain is covered only when authorized and provided by a network provider or UnitedHealthcare.

Example includes, but is not limited to:

Epidural injections when determined to be medically necessary

Refer to the following Medical Management Guidelines for additional information:

- Ablative Treatment for Spinal Pain
- Discogenic Pain Treatment
- Epidural Steroid Injections for Spinal Pain
- Facet Joint and Medical Branch Block Injections for Spinal Pain

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UnitedHealthcare West Benefit Interpretation Policy

Refer to the following Benefit Interpretation Policies for additional information:

- Biofeedback
- Complementary and Alternative Medicine
- Rehabilitation Services (Physical, Occupational, and Speech Therapy)

Pain management is also covered for palliative care. Refer to the Benefit Interpretation Policy titled <u>Hospice</u> for additional information.

Not Covered

The following are not covered for Pain Management:

- Massage therapy unless mandated by state or federal law and/or covered as market plan enhancements (Refer to Federal/State Mandated Regulations and State Market Plan Enhancements sections) for Oklahoma and Oregon
- Massage therapy is not covered except if it is part of an authorized physical therapy treatment plan for Texas and Washington.
- Multidisciplinary pain management programs are not covered.
- Recreational, lifestyle, educational or hypnotic therapy, and any related diagnostic testing, is not covered.

Policy History/Revision Information

Date	State(s) Affected	Summary of Changes	
11/01/2023	All	Routine review; no change to benefit coverage guidelines	
		Archived previous policy version BIP126.I	

Instructions for Use

Covered benefits are listed in three (3) sections: Federal/State Mandated Regulations, State Market Plan Enhancements, and Covered Benefits. All services must be medically necessary. Each benefit plan contains its own specific provisions for coverage, limitations, and exclusions as stated in the member's Evidence of Coverage (EOC)/Schedule of Benefits (SOB). If there is a discrepancy between this policy and the member's EOC/SOB, the member's EOC/SOB provision will govern.