

UnitedHealthcare Individual Exchange/Individual and Family Plans Reimbursement Policy Update Bulletin: June 2024

| New | | |
|---|-------------------|---|
| Policy Title | Effective Date | Summary of Changes |
| Integration of Commercial Reimbursement Policies into Individual Exchange Plans Reminder | July 1, 2024 | <p>As part of the alignment with Commercial policies, effective for dates of service on or after July 1, 2024, the following UnitedHealthcare Commercial reimbursement policies will also apply to UnitedHealthcare Individual Exchange Plans (aka Individual and Family Plans):</p> <ul style="list-style-type: none"> • Outpatient From-to Date Policy, Facility • Nonphysician Health Care Codes Policy, Professional <p>Please refer to the commercial reimbursement policy section of uhcprovider.com for details of each policy.</p> |
| Revised | | |
| Policy Title | Effective Date | Summary of Changes |
| Ambulance Policy, Professional | September 1, 2024 | <ul style="list-style-type: none"> • Effective for dates of service on or after September 1, 2024, UnitedHealthcare will enhance the Ambulance Policy, Professional. • In alignment with CMS, ambulance services to and from an originating facility to another facility for services such as diagnostic tests or specialty treatment will not be reimbursed if the date(s) of service overlap with an inpatient stay. • The date span criteria will exclude the date of admission and discharge. |
| Rebundling Policy, Professional | September 1, 2024 | <ul style="list-style-type: none"> • Effective with dates of service on or after September 1, 2024, HCPCS code G2211 will be included within the UnitedHealthcare Commercial Rebundling Policy, Professional. • UnitedHealthcare's reimbursement for the services associated with G2211 is included in its reimbursement for outpatient evaluation and management services and therefore G2211 is not separately reimbursable. |
| Home Health Services Policy, Professional Reminder | July 1, 2024 | <ul style="list-style-type: none"> • Effective for dates of service on or after July 1, 2024, UnitedHealthcare will implement the new Home Health Services Policy, Professional. • In alignment with CMS, home health services billed in place of service 12 will not be reimbursed if the date(s) of service overlap with an inpatient stay. The date span criteria will exclude the date of admission and discharge. |
| Home Health Services Policy, Professional Reminder | August 1, 2024 | <ul style="list-style-type: none"> • Effective for dates of service on or after August 1, 2024, UnitedHealthcare will enhance the Home Health Services Policy, Professional. This enhancement addresses the following PT/OT/ST and Nursing home health HCPCS with a CMS Status Indicator of E, I or X: <ul style="list-style-type: none"> ○ G0151 - G0162, S9122 - S9129, S9131, S9152 • These HCPCS codes will not be considered for reimbursement when submitted by physicians and physician groups. • These HCPCS codes will be considered for reimbursement when appropriately submitted by home health providers. |



Note: The absence of a policy does not automatically indicate or imply coverage. As always, coverage for a health service must be determined in accordance with the member's benefit plan and any applicable federal or state regulatory requirements.



The complete library of UnitedHealthcare Individual & Family Plan Reimbursement Policies is available UHCprovider.com > Policies and Protocols > Exchange-Policies > [Exchanges-Reimbursement-Policies](#) .