

# 2024 Individual Exchange plans of Colorado

## Quick reference guide

Please use this guide to quickly refer to the information you need to work with our UnitedHealthcare Individual Exchange plans, also referred to as UnitedHealthcare Individual & Family ACA Marketplace plans.



### Example member ID cards

- 1 Plan name – includes the metal level of bronze, silver, gold or platinum
- 2 Group number – “ONEX” – plans offered on the Exchange, “OFEX” – plans offered off the Exchange
- 3 Referrals Required indicator (if applicable)\*
- 4 Network

#### Colorado Doctors Plan HMO

<b>Optum Rx<sup>®</sup></b>	
Member:	Member ID: 111111377
	Group ID: COXXXX
	1 RMHP Colorado Doctors Plan Gold Value-X
Copay:	Spec:DED+50%
PCP:\$0	
UC:\$75	
ER:DED+35%	
InPtHosp:DED+35%	
DED INDV/FAM	OOPM INDV/FAM
MED \$2600/\$5200	\$8700/\$17400
	Payer ID: 87726
	Rx Bin: 610279
	Rx PCN: 7777
	Rx Grp: EXCCO
	3 No PCP Referral Required
	4 Colorado Doctors Plan HMO Network
	Underwritten by Rocky Mountain HMO, Inc.
CO-DOI-508	

#### Monument Health HMO

<b>Optum Rx<sup>®</sup></b>	
Member:	Member ID: 111111111
	Group ID: COONEX
	1 RMHP Monument Health Gold Value
Copay:	Spec:DED + 20%
PCP:\$0	Spec:\$50
UC:\$50	ER:\$500/DED + 20%
DED INDV/FAM	OOPM INDV/FAM
\$900/\$1800	\$9450/\$18900
Tier 2:	\$2500/\$5000
	Tier 2: Copays may vary
	Tier 2: HMO CO-DOI
	Payer ID: 87726
	Rx Bin: 610279
	Rx PCN: 7777
	Rx Grp: EXCCO
	3 No PCP Referral Required
	4 Monument Health HMO Network
	Underwritten by Rocky Mountain HMO, Inc.

#### Monument ONE HMO

<b>Optum Rx<sup>®</sup></b>	
Member:	Member ID: 111111223
	Group ID: COXXXX
	1 RMHP Monument One Gold Value-X
Copay:	InPtHosp:DED+35%
PCP:\$0	Spec:DED+50%
UC:\$75	ER:DED+35%
DED INDV/FAM	OOPM INDV/FAM
\$2600/\$5200	\$8700/\$17400
Med INN	
	Payer ID: 87726
	Rx Bin: 610279
	Rx PCN: 7777
	Rx Grp: EXCCO
	3 No PCP Referral Required
	4 Monument ONE HMO Network
	Underwritten by Rocky Mountain HMO, Inc.
HMO CO-DOI	

#### Rocky Mountain HMO Valley

<b>Optum Rx<sup>®</sup></b>	
Member:	Member ID: 111111111
	Group ID: COOFEX
	1 RMHP Valley Gold Value-X
Copay:	InPtHosp:DED + 20%
PCP:\$3	Spec:\$60
UC:\$65	ER:DED + \$300
Med INN	DED INDV/FAM
	\$1250/\$2500
	OOPM INDV/FAM
	\$8700/\$17400
	Payer ID: 87726
	Rx Bin: 610279
	Rx PCN: 7777
	Rx Grp: EXCCO
	3 No PCP Referral Required
	4 Rocky Mountain HMO Valley Network
	Underwritten by Rocky Mountain HMO, Inc.
HMO CO-DOI	

#### Rocky Mountain Sky HMO

<b>Optum Rx<sup>®</sup></b>	
Member:	Member ID: 111111111
	Group ID: COOFEX
	1 RMHP Sky Gold Value-X
Copay:	InPtHosp:DED + 20%
PCP:\$3	Spec:\$45
UC:\$65	ER:\$600/DED + 20%
Med INN	DED INDV/FAM
	\$1350/\$2700
	OOPM INDV/FAM
	\$9100/\$18200
	Payer ID: 87726
	Rx Bin: 610279
	Rx PCN: 7777
	Rx Grp: EXCCO
	3 No PCP Referral Required
	4 Rocky Mountain Sky HMO Network
	Underwritten by Rocky Mountain HMO, Inc.
HMO CO-DOI	

Sample member ID card for illustration only; actual information varies depending on payer, plan and other requirements.

All Individual Exchange plans require that members have an assigned primary care physician (PCP).

\*We require referrals for the Colorado Option versions of Monument ONE HMO, Rocky Mountain HMO Valley and Rocky Mountain Sky HMO. We don't require referrals for the Colorado Option versions of Colorado Doctors Plan HMO or Monument Health HMO.



## Individual Exchange plans page

Visit [UHCprovider.com/exchanges](https://UHCprovider.com/exchanges) to access the following resources:

- The 2024 Individual Exchange plans self-paced interactive guide
- State-specific prescription drug lists (PDLs)
- Our policies, coverage determination guidelines and prior authorization/notification requirements
- Individual Exchange plan news



## UnitedHealthcare Provider Portal

[UHCprovider.com/portal](https://UHCprovider.com/portal)

The UnitedHealthcare Provider Portal allows you to quickly get the answers you need so you can save valuable time and get better documentation and visibility.

To access the secure portal and the following tools, please **create and/or sign in using a One Healthcare ID**.

### Eligibility and benefits

[UHCprovider.com/eligibility](https://UHCprovider.com/eligibility)

We encourage you to verify member eligibility each time a patient presents for service.

### Claims

[UHCprovider.com/claims](https://UHCprovider.com/claims)

To submit multi-payer transactions online or through a clearinghouse, please use the electronic data interchange (EDI) in the claims tool and enter the following:

- EDI 837 Health Care Claim Transaction
- Payer ID 87726

To learn more, please visit [UHCprovider.com/edi](https://UHCprovider.com/edi).

You can also use the claims tool to submit reconsideration requests and appeals.

### Prior authorization and notification

[UHCprovider.com/paan](https://UHCprovider.com/paan)

Call **800-711-4555** to request prior authorization for outpatient self-administered medications.

Unless otherwise allowed by state law, you must submit prior authorization requests electronically.

We won't accept prior authorizations that require a referral unless a completed referral is on file.

To access prior authorization requirements and forms, please visit [UHCprovider.com/exchanges](https://UHCprovider.com/exchanges).

You can also use the claims tool to submit reconsideration requests and appeals.

## Referrals

### [UHCprovider.com/referrals](https://UHCprovider.com/referrals)

Primary care physicians (PCPs) must submit referrals electronically, unless otherwise allowed by state law.

### Referral requirements by plan\*

Plan	Primary care physician (PCP) required?	Accessing care		
		Colorado plan	Colorado Option plan	Out-of-network benefits
Colorado Doctors Plan HMO	Yes	No referral needed	No referral needed	No coverage
Monument Health HMO	Yes	No referral needed	No referral needed	Coverage
Monument ONE HMO	Yes	No referral needed	Referral needed	Coverage
Rocky Mountain HMO Valley	Yes	No referral needed	Referral needed	Coverage
Rocky Mountain Sky HMO	Yes	No referral needed	Referral needed	Coverage

\*We don't require referrals for Non-public Option plans.

### Find in-network specialists

- **Online:** Visit [UHCprovider.com/findprovider](https://UHCprovider.com/findprovider)
- **Phone:** Call **888-478-4760**



### Questions?

Chat with a live advocate 7 a.m.–7 p.m. CT from the [UnitedHealthcare Provider Portal](#). Call Individual Exchange plans Provider Services at **888-478-4760**, weekdays, 7 a.m.–7 p.m. CT.

UnitedHealthcare Individual & Family plans medical plan coverage offered by: UnitedHealthcare of Arizona, Inc.; Rocky Mountain Health Maintenance Organization Incorporated in CO; UnitedHealthcare of Florida, Inc.; UnitedHealthcare of Georgia, Inc.; UnitedHealthcare of Illinois, Inc.; UnitedHealthcare Insurance Company in AL, KS, LA, MO, NJ, and TN; Optimum Choice, Inc. in MD and VA; UnitedHealthcare Community Plan, Inc. in MI; UnitedHealthcare of Mississippi, Inc.; UnitedHealthcare of New Mexico, Inc.; UnitedHealthcare of North Carolina, Inc.; UnitedHealthcare of Ohio, Inc.; UnitedHealthcare of Oklahoma, Inc.; UnitedHealthcare of South Carolina, Inc.; UnitedHealthcare of Texas, Inc.; UnitedHealthcare of Oregon, Inc. in WA; and UnitedHealthcare of Wisconsin, Inc. Administrative services provided by United HealthCare Services, Inc. or its affiliates.