

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

Update for the EVV PSO 2024 ORR Session Requests

Background:

The Texas Medicaid & Healthcare Partnership (TMHP) has published an update for the upcoming EVV Proprietary System Operator (PSO) 2024 Operational Readiness Review (ORR) sessions.

Key Details:

Program providers and financial management services agencies (FMSAs) who would like to become a PSO must submit a PS Request Form to get on the waitlist. Please note, TMHP has a limited number of slots based on the available capacity. Program providers and FMSAs are onboarded from the waitlist on a first come, first served basis.

The Health and Human Services Commission and TMHP are evaluating the available capacity to determine whether the number of slots can be increased.

Additional Information:

To view the 2024 PSO onboarding schedule and Proprietary System (PS) Request Form, refer to the [Update: EVV Proprietary System Operator \(PSO\) 2024 ORR Session Requests](#) notice on [TMHP's EVV webpage](#).

Resources:

Email [TMHP](#) with any questions.