

An Important Message from  
The Texas Health and Human Services Commission (HHSC)

## **Update: EVV Visits on Hold in the EVV Transaction Manager in HHAeXchange - LTC Authorization Issue**

### **Key Details:**

This is an update to the [Dec. 29 article](#) "EVV Visits on Hold in the EVV Transaction Manager in HHAeXchange - LTC Authorization Issue" published on the Texas Medicaid & Healthcare Partnership (TMHP) webpage. Providers who have encountered this error may access [TMHP's step-by-step instructions](#) to correct the issue in the EVV system, HHAeXchange.

### **Resources:**

Contact [TMHP](#) with questions.