

An Important Message from  
The Texas Health and Human Services Commission (HHSC)

## EVV Reminder: Effective Dates for Using the HHAeXchange Portal (Phase 1 and Phase 2)

### Background:

To remain compliant with Electronic Visit Verification (EVV) requirements, program providers and financial management services agencies (FMSAs) transitioning to HHAeXchange or who have recently enrolled to provide personal care services (PCS), must [complete onboarding](#) and system user training.

### Key Details:

#### Phase 1

Users who received HHAeXchange system credentials and completed required trainings by Sept. 22, must begin using the HHAeXchange Portal on **Oct. 1**.

#### Phase 2

All others must complete their HHAeXchange onboarding as soon as possible to begin using the HHAeXchange Portal on **Nov. 1** and continue using their current EVV system to record visits.

### Action:

#### HHCS New to EVV

Program providers and FMSAs who will be new to EVV, due to the [Cures Act Home Health Care Services \(HHCS\) implementation](#), must submit the [HHAeXchange Provider Onboarding Form](#) by Oct. 31. However, it's recommended to complete the form as soon as possible to be able to practice using EVV before the Jan. 1, 2024, implementation.