

**An Important Message from  
The Texas Health and Human Services Commission (HHSC)**

**EVV Compliance Job Aids Updated**

The Electronic Visit Verification Compliance Job Aids have been updated. They are in the compliance section on the [EVV web page](#).

- [EVV Compliance Job Aid for Program Providers and Financial Management Services Agencies \(PDF\)](#)
- [EVV Compliance Job Aid for Consumer Directed Services Employers \(PDF\)](#)

The job aids were simplified and provide updated information about the following EVV Compliance standards:

- EVV Usage Scores and reviews
- Required free text reviews
- Landline phone verification reviews

Email questions to EVV Operations at [EVV@hhs.texas.gov](mailto:EVV@hhs.texas.gov).