How to submit and correct claims for electronic visit verification services

The managed care services you provide to our members may require electronic visit verification (EVV). Submit all claims for managed care services to **Texas Medicaid & Healthcare Partnership** (TMHP) using either of these methods:

• TexMedConnect (TMC) billing portal
• Electronic Date Interchange (EDI) transactions

If you need to correct a denied or paid claim, you can use the same methods to submit a claim appeal.

Submitting EVV claims for long-term services and supports (LTSS)

Review the TMHP manual for information on how to submit EVV claims for LTSS. To access the manual:

• Go to **tmhp.com**
• Select Provider, then My Account
• Log in with your username and password
• Go to Resources and click **TexMedConnect and My Account Guides**
• Select **TexMedConnect User Guide for Managed Care Organization (MCO) Long Term Services and Supports (LTSS) Providers**

Questions? We're here to help

Reach out to your provider advocate or call LTSS Provider Services at **888-787-4107**, 8 a.m.–6 p.m. CT, Monday–Friday.