

Claims clarification: Taxonomy codes required

The Texas Health and Human Services Commission requires all health care professionals who serve UnitedHealthcare Community Plan members in Texas to include **provider taxonomy codes** for billing and rendering providers.

In addition, when appropriate, supervising, ordering and prescribing **provider taxonomy codes** must be included for claims to be considered. This helps to meet the requirements of the Affordable Care Act, the Centers for Medicare & Medicaid Services (CMS) and the Texas Health and Human Services Commission. We'll deny claims submitted without the correct taxonomy codes.



We're here to help

If you have questions, please call us at **888-887-9003**, 8 a.m.-6 p.m. CT, Monday-Friday.



What you need to know

All the required information provided needs to match the current provider enrollment information on file with Texas Medicaid & Healthcare Partnership (TMHP). If the information submitted on your claim doesn't match, the claim will be denied. If the claim is denied, you'll have the opportunity to correct your information.

You'll need to include the taxonomy code for both the rendering and billing provider, as registered with TMHP in the provider enrollment profile.



• The rendering provider is the individual providing the care

For institutional claims, this includes the attending provider.

- The attending provider is the individual who is responsible for the care and treatment of the member or is normally expected to certify and re-certify the medical necessity for services
- If the attending provider and rendering provider are the same, only the attending provider information needs to be filled out

For home health and long-term service and supports (LTSS) providers billing on a CMS-1500:

- Since the rendering provider and the billing provider are the same, only the billing provider information needs to be filled out
- This is to avoid claim denials due to the rendering provider's individual first and last name fields being incorrectly populated or missing
- If using a claims system or clearinghouse that won't allow claim submission with the rendering provider information blank, complete the rendering provider information fully. As long as the billing and rendering provider NPIs are identical the claim will process accordingly.



• The billing provider is the practice submitting the bill

- When the billing provider identifier is a group practice, the claim must include the performing provider identifier for the provider who performed the service
- If you're a billing provider, you'll need to add qualifiers at the beginning of your taxonomy code on claim forms. The qualifier you add depends on your care provider type, the services you offer, the claim type and submission method. For professional claims use:
 - "ZZ" for a paper CMS-1500 form in block 33b
 - "PXC" for 5010A1 electronic submissions in loops 2000A, segment PRV03

Do not include spaces or hyphens in your taxonomy codes. Claim processing only accepts a set number of alphabet characters or digits for your code. You won't have enough room to enter the full code if you add spaces or hyphens, and the system won't recognize them.

You'll also need to include the following information on your claim:

- National Provider Identifier (NPI) number for both the rendering and billing provider
- Address associated with the taxonomy and NPI numbers

Taxonomy billing							
CMS billing form		Provider type					
		Rendering		Billing		Attending	
CMS 1500	Paper	Block 24J		Block 33b		N/A	
	Electronic	Loop	Segment	Loop	Segment	Loop	Segment
2310B		PRV03	2000A		N/A		
CMS 1450 (UB-04)	Paper	Block 78-79		Blocks 81A-81D		Block 76	
	Electronic	Loop	Segment	Loop	Segment	Loop	Segment
2310D If the rendering provider is not the same as the attending provider		PRV03	2000A		2310A	PRV03	



Learn more

- Information about NPI numbers and taxonomy codes for Texas Medicaid claims are available at tmhp.com > Provider > Medicaid Provider Manual > **Vol. 1 Claims Filing**
- Manuals with instructions on what to include on CMS 1500 claim forms are available at nucc.org > 1500 Claim Form > 1500 instructions > 1500 Claim Form Reference Instruction Manual > **Version 8.0 7/20 1500 Instruction Manual**