New Jersey: Denied claims will no longer be automatically reprocessed

Effective July 1, 2024, providers registered with the **21st Century Cures Act program** must submit a claim reconsideration to have a denied claim reprocessed. Previously, denied claims were automatically reprocessed.

Reconsideration process

To submit a claim reconsideration, follow **our process** and include a copy of the approval letter from the state. Timely filing and timely reconsideration guidelines will be followed, so you should submit your reconsideration request within the applicable time frames.

Claim denial codes

If your claim is denied because you aren't registered, you will see 1 of the following denial codes on your remittance advice:

Denial code	Denial code description
QSA	Issue validating the billing provider
QSC	Rendering provider validation issue
QSF	Referring provider validation issue
QSG	Servicing facility validation issue
QSJ	Attending provider validation issue
QSL	Operating provider validation issue
QSN	Other provider validation issue
QSV	Ordering provider validation issue
QSX	Supervising provider validation issue

Questions? We're here to help.

For chat options and contact information, visit **UHCprovider.com/contactus**.

United Healthcare Community Plan

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