

## **Immediate Action Required UHC Providers to Comply with Federal Law**

Federal regulations (e.g., 42 CFR § 438.602) require that all UnitedHealthcare Community Plan of Massachusetts Health Plan network providers also contract with MassHealth. For those who do not already have a contract with MassHealth for the specific location, provider type, NPI, or tax ID for which you operate as a network provider for UnitedHealthcare, MassHealth has developed a specific provider contract for this purpose, called the [MassHealth Nonbilling Managed Care Entity \(MCE\) Network-only Provider Contract](#). This specific provider contract does not require you to render services to MassHealth fee-for-service members.

If you received a notice from UnitedHealthcare Community Plan of Massachusetts, MassHealth and UnitedHealthcare Community Plan of Massachusetts have verified that you do not currently have in place a contract with MassHealth – i.e. you neither have in place a MassHealth Provider Contract (used by fully participating fee-for-service providers) nor a MassHealth Nonbilling Contract for Individuals (often used by ordering, referring and prescribing providers) for your location, provider type, NPI, or tax ID for which you operate as a network provider for UnitedHealthcare as described above. As a result, you must enter into a [MassHealth Nonbilling MCE Network-only Provider Contract](#) at this time.

If you have questions about this requirement or the correspondence received from UnitedHealthcare Community Plan of Massachusetts please contact UnitedHealthcare Community Plan of Massachusetts at 888-867-5511 or 1-877-790-6543, 8 a.m.–6 p.m. ET, Monday–Friday. Answers to common questions and instructions for submitting a contract may be found at: [21st Century Cures Act - Frequently asked questions - UnitedHealthcare Community Plan of Massachusetts \(uhcprovider.com\)](#)

If you want to enroll as a MassHealth fully-participating provider instead of as a MassHealth nonbilling MCE Network-only provider, and therefore want to be able to provide services to MassHealth fee-for-service members, visit <https://www.mass.gov/service-details/masshealth-provider-regulations> to review information on MassHealth program participatory regulations and contact MassHealth Customer Service at 800-841-2900 or [providersupport@mahealth.net](mailto:providersupport@mahealth.net). You may also contact MassHealth at the number above if you wish to enroll as an ordering, referring and prescribing provider instead of a MassHealth nonbilling MCE Network-only provider.

Failure to comply with this requirement within 30 days from receipt of correspondence from UnitedHealthcare Community Plan of Massachusetts may result in your termination as a UnitedHealthcare Community Plan of Massachusetts network provider.