



Emergency Oxygen Equipment and Supplies Policy Clarification

Louisiana Medicaid updated section 18.1 and 18.4 of the [Durable Medical Equipment \(DME\) Provider Manual](#). The updates clarify DME provider responsibilities related to access to oxygen equipment and supplies during an official state and/or federally declared emergency.

The changes are outlined below:

- Medically necessary backup oxygen and equipment provided during an official state and/or federally declared emergency cannot be non-covered.
- Backup oxygen and equipment provided outside an official state and/or federally declared emergency is non-covered.
- Providers are responsible for ensuring that medical oxygen and oxygen-related equipment are available during official state and/or federally declared emergencies, if medically necessary.
- The Department will not reimburse providers for unused equipment and supplies picked up after an emergency.

UHC will update its provider manual to reflect the policy clarification within 30 days of this notification and notify providers of any special process for these claims.

LDH has published Informational Bulletin 24-41 for your reference [IB24-41.pdf](#) .

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.