



Open Enrollment for 2025 Medicaid Managed Care and Dental Plans

United Healthcare Community Plan (UHC) is sharing [Informational Bulletin 24-33: Open Enrollment for 2025 Medicaid Managed Care and Dental Plans](#) on behalf of The Louisiana Department of Health(LDH). This bulletin provides comprehensive information about the 2025 Medicaid Managed Care and Dental Plans open enrollment period.

- **Open Enrollment Period:** The enrollment period will run from October 15, 2024, to December 2, 2024. During this time, Medicaid members can select or change their health and dental plans. Please download the [Open Enrollment Flyer](#) and display at your office.
- **Effective Date for Plan Changes:** Any changes made during the open enrollment period will take effect on January 1, 2025.
- **Available Health Plans:** Members can choose from several health plans, including UnitedHealthcare Community Plan of Louisiana or any of the other MCOs.
- **Available Dental Plans:** For dental coverage, members have the option to select between:
 - DentaQuest
 - MCNA Dental Plan
- **Enrollment Methods:** Members can change their plans using various methods:
 - Mobile App: Through the Healthy Louisiana mobile app.
 - Online: By visiting myplan.healthy.la.gov.
 - Phone: By calling the toll-free number 1-855-229-6848.
- **Additional Recommendations:** Members are encouraged to review the details of each plan and confirm that their preferred providers are included in the plan's network by visiting myplan.healthy.la.gov.
- **No Action Required for Current Plans:** Members who are satisfied with their current plans and do not wish to make any changes do not need to take any action during the open enrollment period.
 - Some members may receive their annual redetermination letters around the same time, which could be confusing. We'll prepare information for our Member Call team to help enrollees understand the differences:
 - If they don't complete their open enrollment (OE) information, they will remain in their current plan.
 - If they don't complete their annual redetermination information, they risk losing their Medicaid coverage."

LDH has published Informational Bulletin 24-33 for your reference [IB24-33.pdf \(la.gov\)](#).

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.