



Electronic Visit Verification for Home Health Services

Attention Home Health Providers:

Per the Louisiana Department of Health (LDH) [Informational Bulletin 23-14](#), EVV requirements will extend to all home health services effective January 1, 2024. EVV is a web-based system that electronically verifies service visit occurrences and documents the precise time services begin and end via smart devices.

Home Health providers should use the EVV system designed by LDH and the Louisiana Service Reporting System (LaSRS), to electronically report begin and end times for home health services. Providers have access to this system at no cost and should schedule training for the EVV system by calling LDH's EVV contractor, Statistical Resources Incorporated (SRI) at 225-767-0501. **If a home health provider fails to use LDH's EVV system or complete the attestation, claims will deny effective April 1, 2024.**

Home Health providers that would like to continue to use their current EVV vendor may do so by completing the [Attestation-for-Providers-Utilizing-Their-Own-EVV-System 1.27.23.pdf \(la.gov\)](#). If a home health provider fails to use LDH's EVV system or complete the attestation, claims will deny effective April 1, 2024.

LDH has published Informational Bulletin 23-14 for your reference [IB23-14_revised_1.19.24.pdf \(la.gov\)](#).

For questions or concerns regarding this bulletin, contact United Healthcare Community Plan at 1-866-675-1607.