



Claim rejections error

On Sept. 9, 2022, we deployed a system update which resulted in claims rejecting in error for processing dates Sept. 11 and 13, 2022. We've resolved the issue and will reprocess all rejected claims.

If you've rebilled on your own, you'll receive payments after Sept. 13, 2022. If you haven't rebilled on your own, we'll automatically reprocess those claims for payment.

If you have questions, call your provider relations representative or Provider Services at **877-842-3210**.