



Important notice



Help your patients avoid a lapse in their Medicaid coverage

Your AHCCCS Complete Care (Medicaid) patients may need to renew their coverage. If not, they could lose their eligibility.

Please remind your patients to act quickly if they receive a Medicaid renewal notice. Renewing ensures members can continue to receive services through your office.

Recertification/renewal is easy

The state of Arizona offers several ways for your patients to renew, or re-certify, their Medicaid coverage. Members should follow the instructions on the letter they receive from the state and submit their application using one of the methods listed on this flyer.

To check whether a patient is eligible for Medicaid, or if they don't know their renewal date, go to healtharizonaplus.gov. You can also call 1-855-432-7587.

How to download a complete list of member Medicaid recertification dates:

1. Sign in at UHCprovider.com, using the button in the upper right corner
2. Open the CommunityCare tool by clicking the tile
3. Click on My Members to access a list of your panel
4. Click the "X" icon to export your panel to Excel and check the box for Medicaid Recertification date in the dropdown menu.

If your patient no longer qualifies for Medicaid

Visit healthcare.gov to learn more about coverage options available.

How your patients can renew coverage



Online

Visit healtharizonaplus.gov
Log in or create an account.
Complete and submit forms online.



In person

Visit your local Community Assistor. Find locations at healtharizonaplus.gov



By phone

Call 1-855-HEA-PLUS
(1-855-432-7587),
7 a.m.–6 p.m., Monday–Friday.