

Claims payment systemic errors

UnitedHealthcare Community Plan of Ohio – September 2026

Updated Sept. 14, 2026

The UnitedHealthcare Community Plan of Ohio is making this information available to participating health care professionals to help you better understand when we identify claims payment systemic errors (CPSEs) and the action we've taken to adjust the payments and correct the errors.

If you have any questions about these issues, please contact Diane Jordan at diane.jordan@uhc.com. Thank you.

Unique ID and description of claims payment systemic errors (CPSE)	Line of Business	Date CPSE was first identified	Billing provider types impacted by CPSE	Timeline for fixing CPSE	Date(s) and/or date span(s) of corrected claims adjustments	CPSE status
Possible CPSE issue UN09 HCPCS code T1000 is possibly loaded incorrectly for Licensed Practical Nurses. Providers impacted: TBD Claims impacted: TBD	Medicaid	Sept. 4, 2026	16 & 60 Home Health Agency	Estimate: Oct. 15, 2026	Nov. 15, 2026	Research in progress.
No CPSE issues	MyCare					